



Carer Support Worker (Post reference: PR122)

Salary: SCP23-SCP25 £32,076-£33,945 (Actual £19,246-£20,367)
Contract: Permanent
Location: Central Leeds/Community locations and potentially some working from home
Hours: 21 hours per week (Mon – Weds)

Closing date: Friday 12th April 2024 at 12 Noon
Interview date: Monday 22nd April 2024

Vision

Our vision at Carers Leeds is that all unpaid carers in our city are recognised, valued and supported to live a fulfilling life.

Mission

Carers Leeds wants to improve the lives of unpaid carers across the city. We provide information, advice and support to unpaid adult and parent carers in Leeds. We aim to influence others to act and create positive change for unpaid carers.

About us

3 in 5 of us will provide unpaid care at some point in our lives. Carers Leeds believes all care counts.

What is an unpaid carer?

An unpaid carer is someone who provides help and support to a family member, friend or neighbour who couldn't manage without their help. This could be due to illness, disability, mental health problems or substance misuse.

What we do

Established in 1996, Carers Leeds is a charity that provides information, advice and support to unpaid adult and parent carers across our city. This includes our Advice Line, carers support groups, one to one support and support in hospitals. Some of our services are universal – open to all carers – and some are targeted at specific groups of carers. Our services are provided to communities throughout Leeds.

We work in partnership with others to deliver our service and to influence them to act to benefit unpaid carers. This involves those working in health and social care and employers.

Brief Role Description:

Working in a busy team of carer support workers, initially supporting carers who look after people with a diagnosis of dementia or memory issues.

Key Duties and Responsibilities:

- Delivering independent, impartial, and confidential information, advice and support through a range of means including telephone, email, and face to face at Carers Leeds offices and community-based locations.
- Working as a member of a team of Carer Support Workers providing accurate, up to date, carer-focussed information, advice, and support that enables and empowers people.
- Supporting people with understanding their rights and options, problem solving, successfully navigating health and social care systems and where necessary signposting carers to a range of other sources of specialist information and support.
- Facilitating our monthly Dementia Carers Support Group in Yeadon.

This post is subject to a satisfactory a DBS check and the post-holder is required to have access to a car.

Excellent terms and conditions including:

- 25 days annual leave plus bank holidays (pro rata for part-time)
- Flexitime
- Hybrid working (part office/community based and part at home)

To Apply please visit <http://www.carersleeds.org.uk/vacancies>
Please submit online applications only. (No Agencies / CVs will not be accepted)

Carers Leeds celebrates diversity and strives to be an equal, diverse, and inclusive organisation, we welcome applications from all sections of the community. Groups currently under-represented in our workforce are from ethnic minorities, people with disabilities, younger and older workers, men, and transgender people.

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