How to: Register for the NHS App

This guide offers step by step instructions on how to register for the NHS app. For this activity, you will need to have:

- A device with internet connection
- Your NHS number
- A valid email address and mobile phone number
- Valid ID (passport or driving license)

carers advice line
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- **Ensure the NHS app is downloaded to your device from the Play Store or App Store (if you are unsure on this step, read our 'How to Download an App' guide)**

- **Open the NHS app**

- **Tap 'Continue' to begin the registration process**

- **You will now be greeted with a 'Welcome to the NHS app' page - tap the arrow at the bottom right of the page to move through the pages which give you an overview of the app and its features**

- **Tap 'Continue'**

- **Tap in the box to enter your email address, then tap 'Continue'**

- The NHS app will now send a 6 digit verification code to your email address - retrieve this and enter it into the NHS app before tapping 'Continue'

- Tap in the box to enter your mobile number

- The NHS app will now send a 6 digit verification code to your mobile number - retrieve this and enter it into the NHS app before tapping 'Continue'

- Enter your NHS number (you can find this on any letter from a health professional) then tap 'Continue'

- Create a strong password - this must have at least one capital letter in, one number, and one symbol

![Carers Leeds logo]

- **Scroll down the page by dragging your finger upwards and accept the Terms & Conditions**

- **The NHS app will now ask you to upload a photo of your ID - tap 'Continue' and select the type of ID you want to use**

- **You can now choose to upload a photo of this ID from your gallery or take a photo of it within the NHS app - tap 'Continue'**

- **Part two of verifying your ID will ask you to scan a photo of your face or record a short 3 second video - select which one you would like to do and tap 'Continue'**

- **Look into the camera lens normally and tap 'Submit' - the NHS app will now verify your information and grant you access to the app within around 2 hours (usually this is instantaneous!)**

Congratulations!

You have now successfully registered for the NHS App. You can now explore its features and access health services conveniently from your Android tablet.