

Leeds Carers Partnership



Leeds Carers Partnership Meeting: Wednesday 2nd October 2019

People who attended the meeting
James Woodhead (JW): Head of Commissioning (Integration) LCC Adults & Health (Joint Chair)
Ian Brooke-Mawson (IBM): Commissioning Programme Lead (Carers), LCC Adults & Health & NHS Leeds CCG
Alia Nessa (AN): Carer
Anthony Kelly (AK): Service Delivery Manager, LCC Adults & Health
Krystina Kozłowska (KK): Head of Patient Experience, Leeds Teaching Hospitals NHS Trust
Philip Elphick (PE): Carer
Steve Taylor (ST): Service Delivery Manager, Carers Leeds
Sylvia Shatwell (SS): Manager, Willow Young Carers Service, Barnardos
Tim Sanders (TS): Commissioning Programme Lead (Dementia), LCC Adults & Health & NHS Leeds CCG
Val Hewison (VH): Chief Executive, Carers Leeds
Maureen Lumb (ML): Carer
Lucy Murray (LM): Vice Chair, EPIC Leeds
Chris Tena (CT): Leadership Assistant, LCC Adults and Health
Apologies
Shabana Akhtar; Wellbeing Coordinator, Age UK Leeds
Chloe Lycett: Family Support Manager, St Gemma's Hospice
Caroline Baria: Deputy Director: Integrated Commissioning, LCC Adults & Health & NHS Leeds CCG's
Helen Thomas; LCC Commissioning Manager, LCC Children and Families
Lewis, Karen; Carer
Clarkson, Joan; Manager, Carers Assessment Team. LCC Adults & Health
Cale, Michelle; Commissioning Programme Leader, LCC Adults & Health
Simon Betts; External Relationships Manager, Department for Work & Pensions, Job Centre Plus
Howarth, Jane; Carer
Long, Allison; Partnership Manager Support, Department of Work and Pensions
Messenger, Elizabeth; Head of Public Health, LCC Adults and Health
Martin Earnshaw: Commissioning Lead Proactive Care, NHS Leeds CCG
Joanna Browning; Service Development Manager, Area Social Work, LCC Adults & Health
Amanda Bradley; LCC, Targeted Services Leader, LCC Children and Families
David Livingstone: Commissioning Officer, LCC, Children & Families
Rachel Rutherford; Carer
Hannah Davies: Chief Executive, Healthwatch Leeds
Sara Smithson; Coordinator, EPIC Leeds
Victoria Gabriel, Service Delivery Manager, LCC Children and Families

LCC: Leeds City Council

CCG: Clinical Commissioning Group

Notes from the Meeting

1. Welcome, introductions and apologies

James Woodhead chaired the meeting and welcomed everyone. Each member introduced themselves and apologies were noted as above.

ACTION:

- JW/IBM to seek representation from Leeds Community Healthcare (LCH) and Leeds & York Partnership Foundation Trust (LYPFT)

2. Actions and matters arising from previous meetings

The previous notes were agreed as an accurate record. The following updates were provided:

Carers Pre-Meeting: Carers Leeds promoted the carers pre-meeting/discussion group via their Newsletter and Social Media account. 2 carers have said they would like to be involved but were unable to attend today.

Carers Health Needs Assessment: IBM confirmed that Dr Nina Amedzro, from Public Health will lead on the health needs assessment. Initial meetings are being held with key stakeholders and it is hoped that a report will be available in April 2020.

Carers Innovation Fund: VH reported that Carers Leeds submitted an application to the innovation fund and that they should know whether it has been successful later this month.

Future venues for partnership meetings: New venues have been booked for April 2020 (Merion House) and July 2020 (Old Fire Station)

3. Standing item: Issues from carer representatives

There were no issues raised by carer representatives.

VH reported that Carers Leeds Advice Line is taking increasing numbers of calls from parent carers re school transport.

VH also reported that the Advice Line is taking increasing number of calls from carers wanting advice re welfare benefits and help to fill in benefit forms.

4. Standing Item: regional and national updates

Yorkshire & Humber Regional Carers Network

- All local authority areas have recently been asked to complete a self-assessment survey re carers and duties under the Care Act.
- The network enjoyed a presentation from PCG (who now provide the Leeds Directory website) about developing online opportunities for carers particularly around information and advice
- The network are involved in a project looking at strength based approaches and carers

West Yorkshire and Harrogate Health and Care Partnership – Carers Programme

- The carers programme are planning a development day to improve the way the 6 places (Leeds, Wakefield, Bradford, Calderdale, Kirklees, Harrogate) work together and share information with each other
- The carers programme are holding a Young Carers event in Leeds in November 2019
- A new programme board is being established to oversee the work of the programme

ACTION:

- IBM to provide 'key messages' from the self-assessment survey
- IBM to invite PCG to attend a future Carers Partnership meeting

5. Leeds Carers Partnership Strategy

JW provided feedback from the Leeds Health and Wellbeing Board meeting held on 16th September 2019. Leeds Health and Wellbeing Board members discussed a number of matters, including:

- The need for the strategy to be fully aligned to the Young Carers Strategy to ensure that all carers are supported consistently throughout their lives;
- Support for the interactive format as a more accessible form of engagement with communities;
- Opportunity for the strategy to be linked to the Inclusive Growth, recognising the importance of supporting carers in the workplace and economic health and wellbeing;
- Opportunity for the strategy to challenge the health and care system to address longstanding issues and holding each other to account for actions, pledges and performance. In particular, working with our wider workforce to create a cultural change in health and care in Leeds around carers.
- Importance of putting carers' voices and experiences at the heart of the strategy and in how the strategy measures progress.

IBM and VH shared proposals for a period of public engagement. Partnership members agreed that:

- Engagement is focussed on the vision/barriers/objectives set out in the strategy
- People be asked to rate their top three issues and to identify gaps/missing areas
- To use Carers Rights Day as an opportunity to gather feedback
- To use Carers Leeds electronic bulletin, newsletter and social media to reach carers and professionals

- Partnership members to promote the engagement through their own networks
- Healthwatch Leeds are informed and encouraged to support the engagement

ACTION:

- IBM and VH to pull together an engagement plan

6. Primary Care Incentive Scheme

IBM informed partnership that as part of the GP incentive scheme in Leeds, GP Practices will be submitting plans to the CCG setting out how they will improve identification of carers and strengthen support for carers to address their individual health needs.

This will support the local implementation of NHS England quality markers for carers that can be used by general practices to demonstrate how effective they are in identifying and supporting carers.

The quality markers have been designed so that they will also provide evidence for other organisations, including the Care Quality Commission (CQC), that are responsible for making sure general practices provide safe and high-quality care. Further information and guidance is available at <https://www.england.nhs.uk/publication/supporting-carers-in-general-practice-a-framework-of-quality-markers/>

VH stated that whilst this is fantastic news, there is also the need to be mindful of the capacity for Carers Leeds to support all practices should they all ask for it!

VH also said that it would be good to see a summary of the plans, including the role of carer champions and their potential links to social prescribing.

7. Updates from partners

- Leeds Dementia Strategy consultation event on 16th October 2019 will include a 'workshop' on the carers theme. Please contact [Tim Sanders](#) for more information.
- The next Dementia information roadshow will be at St. Edmund's Church Hall, Roundhay on 23rd October, 1-3.30pm.
- The official launch of Leeds Oak Alliance (partnership between Carers Leeds, Care and Repair, Age UK Leeds, St Gemma's Hospice and Wheatfield Hospice) will take place at Bexley Wing (St James Hospital) on the 14th November after which the 'pod' will be manned from 13:00 – 18:00 for 5 days a week
- Carers Leeds hosted the first Social Work Carers Champion network. The purpose of the network is to promote good practice, share and explore challenges and influence the way that carers are identified, recognised and supported in Leeds City Council's Adults and Health directorate.

- ML asked about support for carers in the hospital including when carers are the patient. KK introduced herself to Maureen and explained the work her team does to improve support for carers
- ML also raised concerns from the Learning Disability Carers Reference Group about the availability of respite care including when carers have medical appointment and have to take their adult child with them as there is no replacement care available

ACTIONS:

- KK and ML to have a conversation outside of the partnership meeting
 - IBM/JW to feedback ML's concerns to the Learning Disability Team
- SS attended the launch of the 0-19 Nursing Service and informed partnership that Willow Young Carers Service will be involved in training to raise awareness of young carers issues
 - SS reported that Willow had received their first ever referral from a GP!
 - KK provided an update about listening events which have been taking place in Leeds Teaching Hospitals NHS Trust; around 350 stories have been gathered; one of the questions was about using technology so that appointments can be held without the person attending hospital – while the overall response was negative it was felt to be a good thing by people who were working age carers
 - IBM informed partnership that new community based short break contracts would start on 1st November 2019 and that there would be some promotional work undertaken to raise awareness of the services

8. Date of next meeting

- The date of the next Leeds Carers Partnership is Tuesday 7th January 2020.
- The meeting will start at 11:30am and will finish at 1.30pm
- The meeting is currently scheduled to be held in the West Room at Leeds Civic Hall
- Proposed Main Agenda Item: Digital and Technology – Opportunities for Carers