



ANNUAL REPORT

APRIL 2017
to
MARCH 2018

10,685

Carers we have worked with over the year



Carer quote:
I wouldn't have known where to start without Carers Leeds. Your help was invaluable!

Carer quote:
The advice line and having someone to talk to who understands the situation and can give informed advice is really helpful.

75

Carers, on average, given telephone support each day

25 to 44

age of around a quarter of our carers

Carer quote:
I'm usually quite level headed and didn't realise how low and tired I had become. Talking (and crying) with you really helped. Thank you.



Carer quote
I've had loads of
valuable information and
advice. Your help was a
huge relief and I feel like a
massive weight has
been lifted.

400
Support
groups held

AQS

Carers advice line
awarded Advice Quality
Standard

24
Events held during
Carers Week

595
Attendees

Carer quote:
Nothing was too much,
you went above and beyond.
Everything was just perfect
and such a professional
service. Just what us carers
need in our
lives.

612
Staff received 'Carer
Awareness
Training' in GP
Surgeries

£325,756

In financial and benefit
gains for carers
using our
service

441
Yellow card GP
referrals

Carer quote:
Easy to access services.
You were non-judgemental
and a good listener and
helped me get my problems
in perspective to find
way through.

1,954
Home visits by carer
support workers,
providing support for
carers who are unable to
leave their
house.