

Leeds Carers Partnership



Notes from the Leeds Carers Partnership Held on Monday 5th March 2018

People who attended the meeting

James Woodhead: Head of Commissioning (integration) LCC Adults & Health

Ian Brooke-Mawson: Commissioning Manager (Carers), LCC Adults & Health & NHS Leeds CCG's

Martin Earnshaw: Commissioning Lead for Community Services & Continuing Care, NHS Leeds CCG's

Sally Morgan: Board Director, Healthwatch Leeds

Stephen Taylor: Service Delivery Manager, Leeds & York Partnership NHS Trust & Carers Leeds

Alia Nessa: Carer

Val Hewison: Chief Executive, Carers Leeds

Tim Sanders: Commissioning Manager (Dementia), LCC Adults & Health & NHS Leeds CCG's

Simon Betts: External Relationships Manager, Department for Work & Pensions, Job Centre Plus

Krystina Kozłowska: Head of Patient Experience, Leeds Teaching Hospitals NHS Trust

Hannah Stafford: Area Social Work, LCC Adults & Health

Rachel Pilling: Business Development Manager, Mid-Yorkshire Relate

People who were unable to attend the meeting

Caroline Baria: Deputy Director: Integrated Commissioning, LCC Adults & Health & NHS Leeds CCG's

Alison Stewart: Practice Business Manager, Hillfoot Surgery, Pudsey

Annie Dransfield: Carer

Alex Daniel: St Gemma's Hospice

Sylvia Shatwell: Manager, Willow Young Carers Service, Barnardos

Jean Ellison: Youth Officer Lead, LCC Children & Families

Sarah Lovell: Commissioning Lead for Community Services and Continuing Care, NHS Leeds CCG's

David Livingstone: Commissioning Officer, LCC, Children & Families

Joan Clarkson: Manager, Carers Assessment Team, LCC Adults & Health

Ruth Coffey: Carer

Hannah Howe: Director, Forum Central

Kate Smith: Head of Nursing, Leeds Teaching Hospitals Trust

Sam Prince: Executive Director of Operations, Leeds Community Healthcare NHS Trust

Note

LCC: Leeds City Council

CCG: Clinical Commissioning Group

Notes from the Meeting

1. Welcome, introductions and apologies

James Woodhead chaired the meeting and welcomed members. Each member introduced themselves and apologies were noted as above.

2. Actions and updates from previous notes

The previous notes were agreed as an accurate record.

James Woodhead informed the partnership that the Leeds Plan had been updated to reflect feedback from the Leeds Carers Partnership. It was agreed to invite Paul Bollam to attend a future Carers Partnership to keep us up to date.

Sally Morgan shared concerns about the availability of short breaks for carers of children with complex needs. Ian Brooke-Mawson said that he was aware that the 'Short Breaks Offer' from Children and Families Directorate was currently being reviewed. It was agreed to ask a representative from Children and Families Directorate to provide an update at a future partnership meeting.

Simon Betts said there has not been any interest in the DWP awareness sessions in respect of Universal Credit from partnership members, but that there was still an opportunity to attend. Val Hewison said that Carers Leeds had attended an awareness session run by a different organisation.

Actions

- James to circulate an updated version of The Leeds Plan
- James/Ian to invite Paul Bollom to a future meeting to provide a further update re Leeds Plan
- James/Ian to invite Children and Families to a future meeting to update re the short break offer
- Simon to send information to partnership about the awareness sessions

3. Carers issues

Ian Brooke-Mawson said that Annie Dransfield wanted the partnership to know that she had contributed a carers perspective to the Adults & Health information booklet on 'Help to pay care home fees'. The booklet is now completed and should be on the Council website very soon. Annie received some positive comments from the team and is looking forward to making a further contribution when they write the Deferred Payments Booklet.

4. West Yorkshire and Harrogate Health and Care Partnership

Ian Brooke-Mawson informed the partnership that West Yorkshire and Harrogate Health and Care Partnership is one of six regions to be working with NHS England to develop an approach to better support unpaid carers. A number of people from Leeds attended a launch event in December 2017. Ian is on the working group which has overview of the work and is headed up by Fatima Khan-Shah from Kirklees. The health and care partnership have agreed four priorities which are supporting working carers, improving support for carers in primary care, improving support for carers in hospitals, and support for young carers.

5. Update: Leeds Commitment to Carers

Ian Brooke-Mawson gave an overview of Leeds Commitment to Carers for new members of the partnership. Nine organisations have already made a commitment and their action plans have been approved.

On behalf of the Steering Group Ian recommended four further action plans for approval from:

- Care and Repair Leeds
- Feel Good Factor
- Leeds City Council – Legal Services
- Leeds City Council – Communities & Environment

The Partnership were happy that the action plans were approved.

It was agreed that we all need to actively promote the Leeds Commitment to Carers but that as more teams and organisations make a commitment the work 'behind the scenes' will increase. Krystina Kozłowska said that it would be good to be able to share the experiences of teams and organisations that have signed-up and the impact for both them and for carers and that learning networks would be a good way of facilitating this.

Martin Earnshaw said that he would see if there was any possibility of funding a part-time post to support the Leeds Commitment to Carers.

Actions

- Ian to inform the four organisations that their action plans have been approved
- Ian to produce a tool-kit to support the promotion of the Leeds Commitment to Carers
- Martin to explore funding opportunities

6. Frailty Outcomes for Carers

Martin Earnshaw provided an overview of ongoing work to develop a suite of outcomes for carers of people living with frailty. This is part of a wider piece of CCG engagement which commenced in November 2017 with a workshop which was well attended.

Martin said that public engagement work is planned and that carers and carer organisations would be invited to participate. Partnership noted that it was important to ask the right questions in order to get the right answers. Alia Nessa suggested working with Master's Students at University of Leeds.

Actions

- Martin will keep the partnership informed of progress

7. Employers for Carers & Working Carers Employers Network

Ian Brooke-Mawson reported that Leeds City Council's membership of Employers for Carers and Digital Resource for Carers) both need to be renewed and that Carers UK have reviewed their membership arrangements. We can now have both Employers for Carers and Digital Resource for Carers combined membership for £5,000 per year. (separately it would be £6,200). Ian said that we are now starting to see more people

using the digital resource and that he was planning to develop a local toolkit to support roll-out. Carers UK have also agreed that Leeds City Councils Employers for Carers membership can also be extended to Health Partners of all sizes within Leeds at no extra cost. This can include NHS Trusts and hospitals as well as GP practices. The partnership board agreed that we should continue membership of both

Val informed the partnership that the Carers Leeds 'Working Carers Project' are working positively with Leeds employers to raise awareness of working carers issues in order to improve the identification or and support for working carers. The project has received funding from the Better Care Fund. Val also said that the work supporting working carers in Leeds is being recognised nationally as best practice.

8. Update from Partners

Martin Earnshaw: The three CCGs will be become one CCG from 01/04/2018.

Hannah Stafford: There are now four Carers Champions in area social work teams based in South Leeds.

Sally Morgan: Asked if advice and funding are available for carer holidays in Leeds. Val Hewison said that carers can apply for the Time for Carers grant and that information was on the Carers Leeds website. Ian informed the partnership that the Time for Carers grant has been funded again and will continue in 2018/2019.

Tim Sanders: There is a review of the Leeds dementia pathway for diagnosis and support which will include engagement work with people living with dementia and with carers. A project is starting to develop better online information for dementia and again this will include some engagement work. Day Services for younger people with dementia have successfully re-located, and a younger dementia carer support worker has joined the team at Carers Leeds. We are looking to create a Memory Café and Carer Support group as part of our younger dementia services, to reach more people than currently are supported. This could be the 50th Memory Café in Leeds

Krystina Kozlowska: A new nursing assessment tool which helps to identify carers is being used and has been included in Leeds Teaching Hospitals 'Leeds Commitment to Carer' action plan; Leeds Teaching Hospitals are encouraging patients to Sit Up, Get Dressed, Keep Moving' while in hospital to support a faster recovery and enable patients to go home sooner; Leeds Teaching Hospitals website includes helpful information for carers <http://www.leedsth.nhs.uk/patients-visitors/patient-and-visitor-information/information-for-carers/>

Rachel Pilling: Mid-Yorkshire Relate is an independent charity that provides relationship counselling. A number of pilot schemes to provide support for people with long term conditions and carers have taken place and have evaluated well. Relate are running a new service called 'Time to Talk' which offers free counselling for people affected by long term health conditions. The service can be provided safely and securely via webcam (or other device that connects to the internet such as a smart phone, a tablet or computer) meaning that people can have counselling from the comfort of their own home

Stephen Taylor: The new General Data Protection Regulations (GDPR) will be introduced on 25/05/2018 and organisations need to comply. Krystina said that Leeds Teaching Hospitals has completed work and she would be happy to talk to Steve.

Ian Brooke-Mawson: Leeds City Council has awarded a new contract to Ark Healthcare to provide the carers emergency planning scheme until 28th February 2019. During the contract period work will continue to introduce new arrangements which it is planned will commence from March 2019.

Val Hewison: Asked what the current situation was regards Community Based Respite Services. Ian confirmed that contracts are in place until 31st March 2019 and that Adults and Health propose that this service will, from April 2019, be accessed via a needs assessment and will be prioritised for people with eligible needs to ensure it is targeted at carers with the most significant caring responsibility. Ian said that this also means that the cared-for person may have to make a contribution towards the cost of the service and that Adults and Health would carry out a financial assessment to identify the amount.

Actions

- Rachel will send information to partnership re Time to Talk
- Steve to contact Krystina re GDPR

9. Agenda Items for future Carers Partnership Meetings

The partnership agreed the following agenda items for future meetings:

- Support for carers in Leeds Teaching Hospitals NHS Trust
- The Short Break Offer for parents of disabled children
- Update on the Leeds Plan
- Strength Based Social Care
- Young Carers Services and Strategy
- A new strategy for adult carers
- Carers Week (to be added to 04/06/2018 agenda)

Actions

- James/Martin/Ian to identify the relevant people and invite them to future meetings

10. Date of the next Leeds Carers Partnership meeting

The next Carers Partnership meeting will be held on Monday 4th June 2018.

The meeting will take place in the East Room in Leeds Civic Hall.

The meeting will start at 11:30am and will end at 1:30pm.